



Dear CRC Guaranteed to Pass Customer

Please complete the attached form and mail it along with all required documentation to:

Guaranteed to Pass™ Refund
1246 Lorimar Drive, Unit #2
Mississauga, Ontario
L5S 1R2

We will review and process your refund request after receiving all necessary information.
Thank you.

Sincerely,

CRC Canada Customer Service

2-1246 Lorimar Drive Mississauga, ON L5S 1R2
Tel: (905) 670-2291 Fax: (905) 670-5941, (800) 268-2721 E-mail: crccan@interlog.com



CRC Guaranteed to Pass™

Refund Request Form

Double Your Money Back Guarantee:

In the event that the purchaser uses Guaranteed to Pass™ Emissions Test Formula in accordance with instructions and the purchaser's automobile fails to pass the applicable provincial motor vehicle emissions test. CRC Canada Inc. will refund to the purchaser double the purchase price of Guaranteed to Pass™. **This guarantee is null and void in the event that the treated vehicle's catalytic converter or emission components are malfunctioning, altered or disabled, or if the engine settings do not comply with the manufacturer's specifications.**

Except as set forth above. CRC Canada Inc. makes no warranty expressed or implied, with respect to Guaranteed to Pass™, including warranties of merchantability or fitness for a purpose. The refund of purchase price set forth above is the purchaser's sole remedy and CRC Canada Inc. shall not be liable for any incidental or consequential damage, including, without limitation, cost of emissions testing or mechanical repair.

- Please Include:**
1. **Original sales receipt** showing purchase date and product number / description.
 2. **Copy of failed Provincial Emissions Test** showing failure date and time as well as before and after test readings.
 3. **Copy of repair bill** showing work performed on tested vehicle which enabled it to pass the Provincial Emissions Test on retest. If a Provincial Waiver was issued in lieu of repair, attach a copy.

Please complete this form and mail it, along with the previously listed material to:

CRC Guaranteed to Pass™ Refund
 1246 Lorimar Drive, Unit #2
 Mississauga, Ontario L5S 1R2

Name:		Address:	
City:	Province:	Postal Code:	Phone:
Product purchase date:		Vehicle make/model:	
Vehicle year	Mileage:	Annual mileage driven:	
Engine size:	Modifications:		
Brand of gasoline used with product:		Octane rating:	
Have you used this product before?:		If so, were you satisfied?:	
Have you used other fuel additives?:		If so, please provide brand names:	

Each form is good for one (1) refund on one (1) bottle of product only. One (1) refund per vehicle. Please allow 6-8 weeks for refund.

Declaration:

I, the undersigned, declare that I am the owner of the vehicle referred to in this claim and that the vehicle is fitted with emission control devices that meet the engine maker's specifications. These devices have not been disconnected or altered in any way and to the best of my knowledge, are in good working order. I also declare that any adjustments made to the settings of the engine's components are within the engine maker's specifications.

Signed: _____ **Date:** _____

Limitations:

COMPLETED CLAIM FORM MUST BE RETURNED TO CRC CANADA INC. WITHIN SIXTY (60) DAYS OF TEST FAILURE.

- A. Limited to one claim per vehicle.
- B. Void if necessary documents are not sent or illegible.
- C. Void if claim form is not complete.
- D. Void if any emission control devices are missing, disconnected or inoperable.
- E. Void if the engine settings are not within the engine maker's specifications.
- F. Void where taxed or prohibited by law.

Any deliberate attempt to obtain a double-money back payment by falsification of any information or documentation, may constitute fraud.